## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

# Arkema: Employee Assistance Program (EAP)

Coverage for: Employee + Family | Plan Type: EAP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-851-9081. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at http://cciio.cms.gov/resources/files/Files2/02102012/uniform-glossary-final.pdf or call 1-877-851-9081 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible?</u>	No.	You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	Not applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.aetna.com or call 1-800-233-6697 for a list of <u>network providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	Not covered	Not covered	None	
	<u>Specialist</u> visit	Not covered	Not covered	None	
	Preventive care/screening/ immunization	Not covered	Not covered	None	
If you have a test	Diagnostic test (x-ray, blood work)	Not covered	Not covered	None	
_	Imaging (CT/PET scans, MRIs)	Not covered	Not covered	None	
If you need drugs to treat your illness or	Generic drugs	Not covered	Not covered	None	
<b>condition</b> More information about	Preferred brand drugs	Not covered	Not covered	None	
prescription drug	Non-preferred brand drugs	Not covered	Not covered	None	
coverage is available at www.[insert].com	Specialty drugs	Not covered	Not covered	None	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	None	
surgery	Physician/surgeon fees	Not covered	Not covered	None	
	Emergency room care	Not covered	Not covered	None	
If you need immediate medical attention	Emergency medical transportation	Not covered	Not covered	None	
	Urgent care	Not covered	Not covered	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	Not covered	Not covered	None	
	Physician/surgeon fees	Not covered	Not covered	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Not covered	Not covered	None	
	Inpatient services	Not covered	Not covered	None	
If you are pregnant	Office visits	Not covered	Not covered	None	
	Childbirth/delivery professional	Not covered	Not covered	None	

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	services				
	Childbirth/delivery facility services	Not covered	Not covered	None	
If you need help recovering or have other special health needs	Home health care	Not covered	Not covered	None	
	Rehabilitation services	Not covered	Not covered	None	
	Habilitation services	Not covered	Not covered	None	
	Skilled nursing care	Not covered	Not covered	None	
	Durable medical equipment	Not covered	Not covered	None	
	Hospice services	Not covered	Not covered	None	
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None	
	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
<ul> <li>Counseling services beyond the number of face- to-face sessions covered by the plan</li> <li>Court ordered treatment or therapy, or any treatment or therapy ordered as a condition of parole, probation, custody, or visitation evaluations, or paid for by Workers' Compensation</li> </ul>	<ul> <li>Fitness for duty evaluations which are used to evaluate whether an employee is safely able to perform his or her duties, such as psychological testing and a written report</li> <li>Formal psychological evaluations which normally involve psychological testing and result in a written report</li> <li>Inpatient treatment of any kind, or outpatient treatment for any medically treated illness</li> </ul>	<ul> <li>Investment advice (nor does plan loan money or pay bills)</li> <li>Legal representation in court, preparation of legal documents, or advice in the areas of taxes, patents, or immigration</li> <li>Prescription drugs</li> <li>Psychiatrist services</li> <li>Services by counselors who are not participating providers</li> </ul>		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
<ul> <li>Face-to-Face Counseling Session with an EAP provider</li> <li>Online Work Life Services</li> </ul>	<ul> <li>Unlimited telephonic assessment and referral</li> </ul>	<ul> <li>Expenses covered under the EAP plan sponsored by your employer</li> </ul>		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa. Other coverage options may be

available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-855-812-9333 or mail to:

Employee Assistance Program 151 Farmington Ave, Appeals 1250 Hartford, CT 06156 Mail Code: RS32

#### Does this plan provide Minimum Essential Coverage? No.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum Value Standards? No

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al **1-877-851-9081**.] [Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa **1-877-851-9081**.] [Chinese (中文): 如果需要中文的帮助,请拨打这个号码 **1-877-851-9081**.] [Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' **1-877-851-9081**.]

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

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This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a E</b> (9 months of in-network pre-na hospital delivery	ital care and a	Managing Joe's type 2 (a year of routine in-network c controlled condition	are of a well-	<b>Mia's Simple Fracture</b> (in-network emergency room visit a up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>	N/A N/A N/A N/A	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>	N/A N/A N/A N/A	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>	N/A N/A N/A N/A
This EXAMPLE event includes see Specialist office visits ( <i>prenatal care</i> Childbirth/Delivery Professional See Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and b</i> Specialist visit ( <i>anesthesia</i> )	e) rvices	This EXAMPLE event includes see Primary care physician office visits disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucos	(including	This EXAMPLE event includes serve Emergency room care (including means supplies) Diagnostic test (x-ray) Durable medical equipment (crutchess Rehabilitation services (physical thera	iical
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay: is not covered, so patient pays 100 Cost Sharing	percent.	In this example, Joe would pay: is not covered, so patient pays 100 Cost Sharing		In this example, Mia would pay: Th is not covered, so patient pays 100 pe Cost Sharing	ercent.
Deductibles	N/A	Deductibles	N/A	Deductibles	N/A
Copayments	N/A	Copayments	N/A	Copayments	N/A
Coinsurance	N/A	Coinsurance	N/A	Coinsurance	N/A
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$12,700	Limits or exclusions	\$5,600	Limits or exclusions	\$2,800
The total Peg would pay is	\$12,700	The total Joe would pay is	\$5,600	The total Mia would pay is	\$2,800